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TeleMed

Training Guide for PracticeSuite Practice Management Only Users

Training Guide

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INTRODUCTION

APPOINTMENT SCHEDULING

TELEMED VISIT FROM TeleMed APP

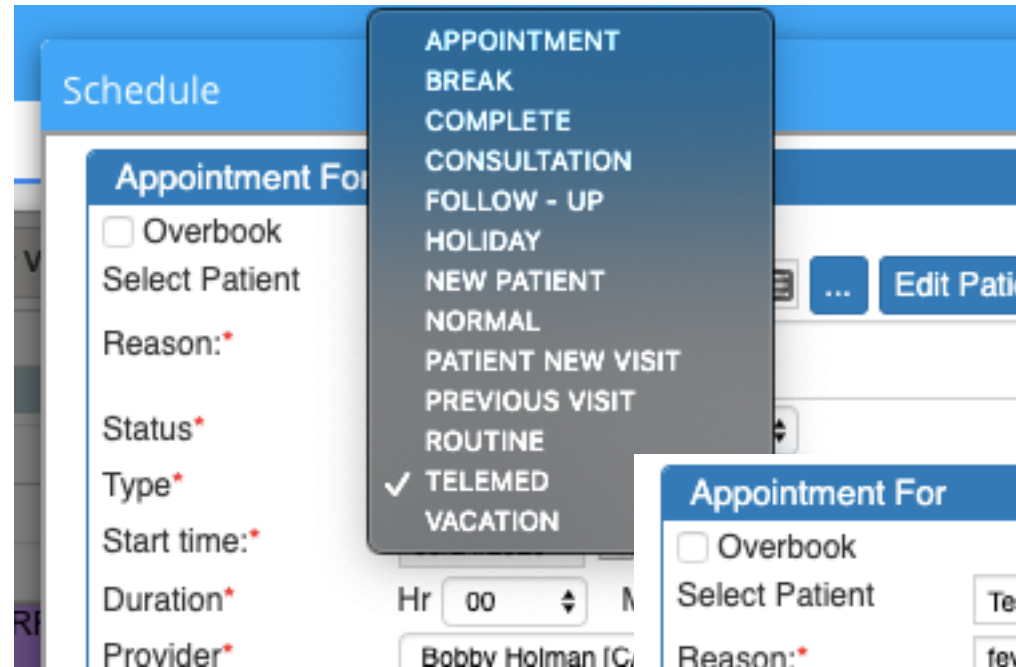CONDUCT TELEMED VISIT

ACCESS TELEMED VISIT INFO
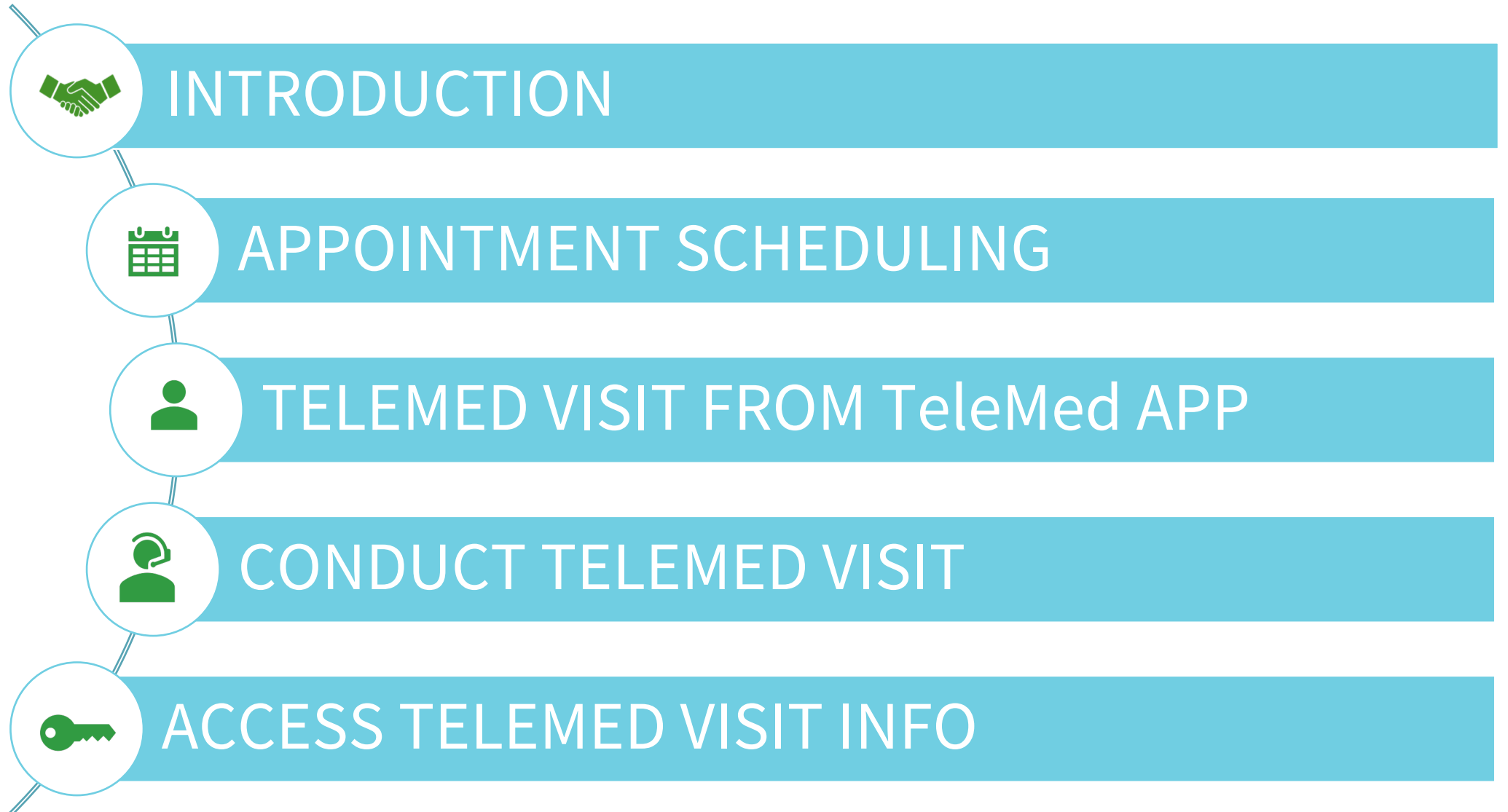
Introduction

This will guide you through the process to successfully conduct a telemedicine visit utilizing PracticeSuite's TeleMed in-app product.

Scheduling an Appointment

Appointment type "TELEMED"

1. In Scheduler, select the appointment time
2. Select Patient
3. Enter Reason
4. Update type to "TELEMED"
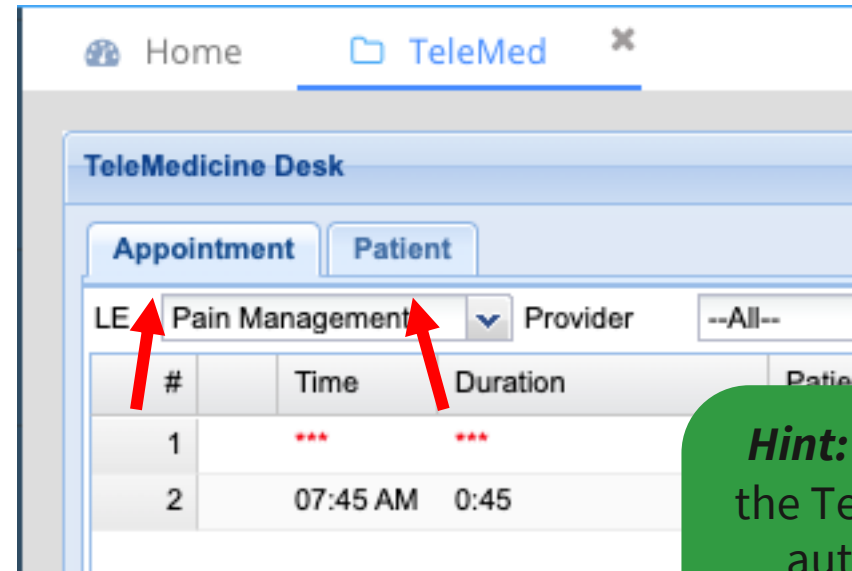5. Save the appointment

TeleMed Visit from TeleMed App

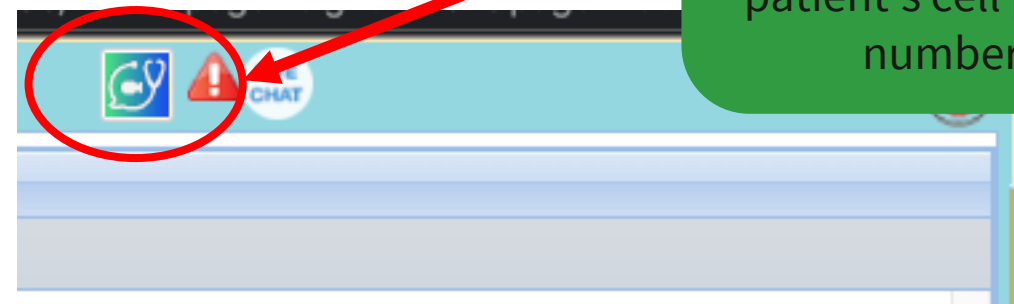1. Access TeleMed App from the application menu on the left.
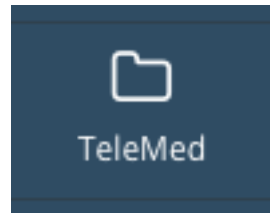
2. Select the patient from the Appointment tab or search for the patient from the Patient tab.

3. Top right of the patient chart, click the TeleMed icon to initiate the visit.

Hint: When clicking the TeleMed icon, an automated text message is sent to the patient's cell phone number

Conduct TeleMed Visit

(Provider Overview)

1. Once the icon is clicked the patient receives the below text message.

2. The video screen pops up on the provider's screen to begin the TeleMed Visit.
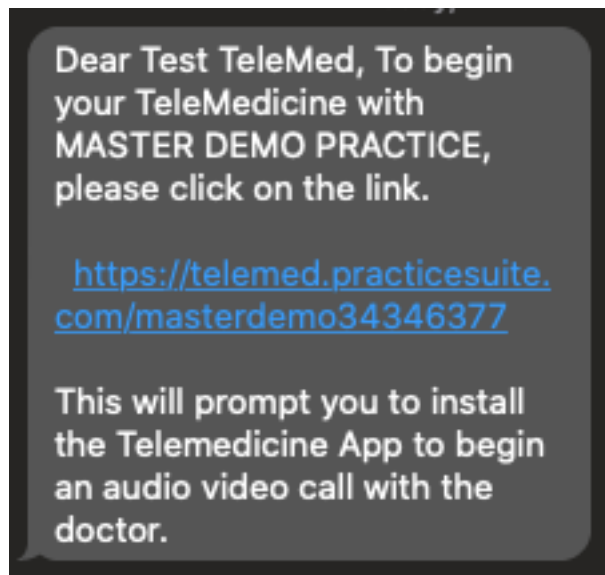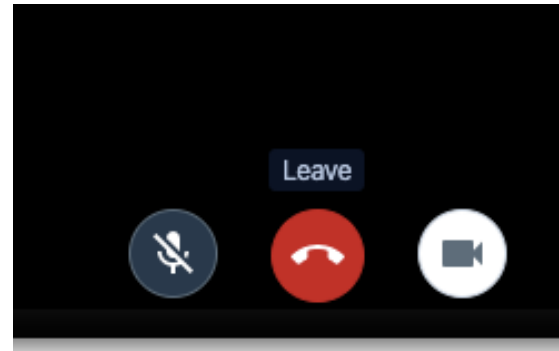
Conduct TeleMed Visit

(Patient Overview)

The patient can conduct their visit via their smartphone or web browser and communicate with the provider as if they were in the office.
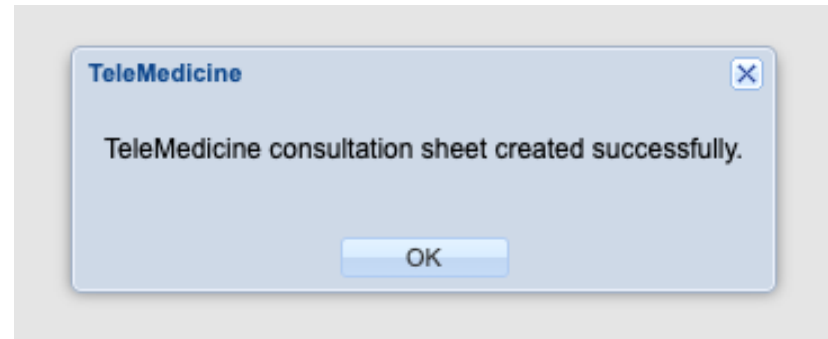
Conduct TeleMed Visit

(Provider Overview)

1. To end the visit, simply click the red button to "Leave" the call.

2. Once closed the TeleMed visit details are saved with onscreen confirmation.

3. The Chat and Notes from the call become a part of the TeleMedicine consultation sheet.
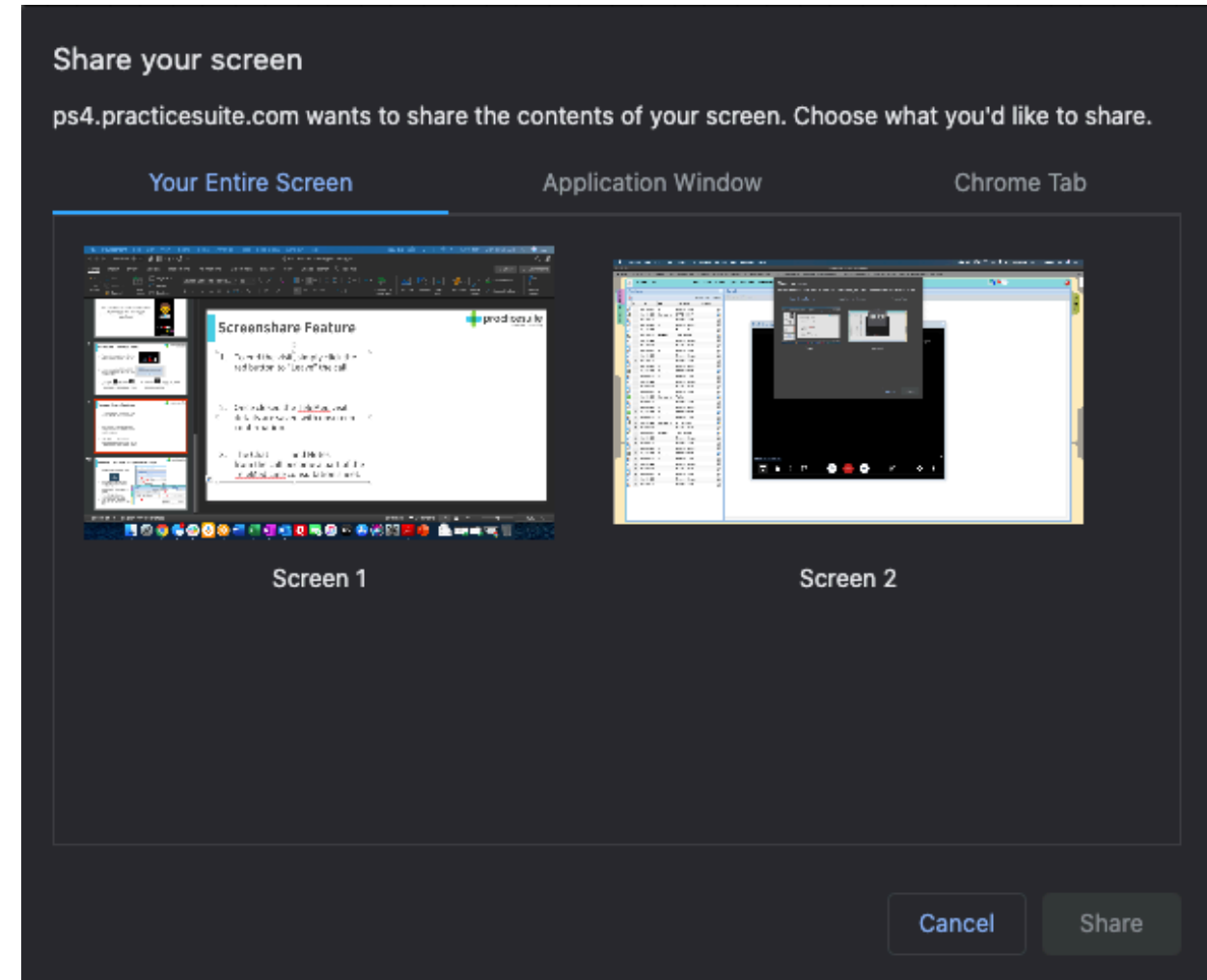
4. The Snap feature will take a picture of what is visible in the patient's video chat.
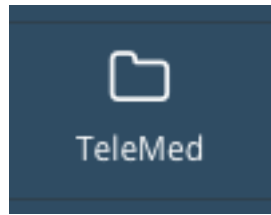
Screenshare Feature

The power is in the providers hands!

- Options to share
  - Your Entire Screen
  - Application Window
  - Chrome Tab (if using Google Chrome)

Access TeleMed Visit Information

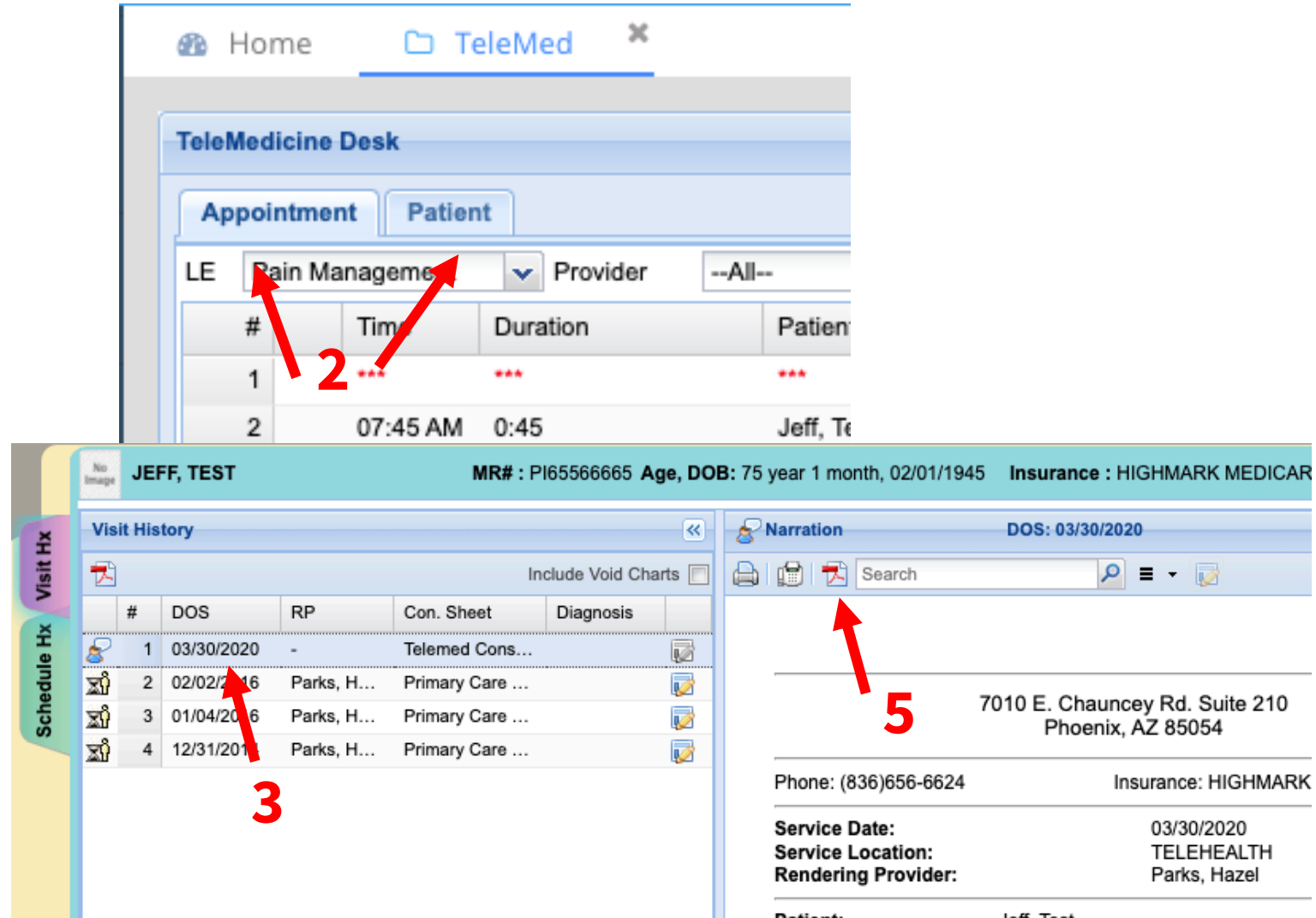

1. Navigate to TeleMed App

2. Select the patient either via the Appointment tab or Patient tab.

3. Click the DOS you wish to view.

4. The visit details are displayed to the right.

5. You may also export to PDF via the PDF icon in the top.